



Warranty

COMET PRODUCT LIMITED WARRANTY

PUMPS

The Comet pump is warranted by the manufacturer to the original purchaser to be free from defects in material and workmanship under normal use and service. "Normal use and service" means not in excess of the recommended maximum speeds, pressures and temperatures or handling fluids not compatible with component materials. This warranty shall not apply to any pump which has been repaired or altered to affect the performance or reliability of the pump. Warranty does not apply to a) freight damage, b) freezing damage, c) damage caused by parts or accessories not obtained from or approved by Comet, d) damaged by misuse and/or misapplication, e) normal wear of moving parts or components affected by moving parts. Period of warranty on models; BW, LW, AW, GW, ZW, HW, FW2, RW, SW & TW shall be five years from date product is shipped from manufacturer's factory. Period of warranty on AXD models shall be two years and BXD, GXD & VRX models shall be one year from date product is shipped from manufacturer's factory. Period of warranty on HPP models shall be three years from date product is shipped from manufacturer's factory. Liability of manufacturer under the foregoing warranty is limited to repair or replacement at the option of manufacturer of that product, which according to the manufacturer's investigation was deemed defective at time of shipment. This warranty is in lieu of all other warranties, expressed or

implied, including any warranty of merchantability and/or any and all other obligations or liabilities on the part of the manufacturers.

ACCESSORIES

Comet pump accessories are warranted by the manufacturer to the original purchaser to be free from defects in material and workmanship under normal use and service. Normal use and service means not in excess of the recommended maximum speeds, pressures and temperatures or handling fluids not compatible with component materials. This warranty shall not apply to any accessory which has been repaired or altered. Warranty does not apply to a) freight damage, b) freezing damage, c) damage caused by parts or accessories not obtained from or approved by Comet, d) damaged by misuse and/or misapplication, e) normal wear of moving parts or components affected by moving parts. Period of warranty shall be 90 days from date product is shipped from manufacturer's factory. Liability of manufacturer under the foregoing warranty is limited to repair or replacement at the option of manufacturer of that product, which according to the manufacturer's investigation was deemed defective at time of shipment. This warranty is in lieu of all other warranties, expressed or implied, including any warranty of merchantability and/or any and all other obligations or liabilities on the part of the manufacturers.

SALES POLICY

Possession of this catalog does not constitute the right to purchase products from Comet. Products are sold to qualified distributors and manufacturers only.

MINIMUM ORDER REQUIREMENTS

There is a \$25 minimum order amount. There is an additional \$8 charge for orders that are drop shipped.

PAYMENT TERMS

Open Account: Net 30 days upon approval of submitted Credit Application.

Past Due Invoices: An invoice is determined to be past due 31 days after the invoice date. (All shipments are invoiced day of shipment.) You will be notified as a reminder of a past due invoice by the Comet credit department. Accounts with invoices 45 days old are automatically placed on credit hold. No shipments will be made until payment is received by Comet.

Returned Checks: A \$25.00 fee will be charged on all returned checks.

ORDER PROCEDURES

Comet's telephone order department is open from 8:00 AM to 5:00 PM Central Time, Monday through Friday, except for selected holidays. When placing an order by phone, please give the following information: Account No., Part Number, and Quantity Ordered. The Comet sales representative will read back the part number, quantity, description and price to eliminate errors. Please listen carefully to verify the correct items are being ordered. Comet is not responsible for shipping charges on items returned as a result of customers ordering a wrong item. Orders may be placed TOLL FREE by fax at 1-888-708-1895, 24 hours a day, 7 days a week. We recommend this method of ordering to help eliminate

ordering errors or misunderstandings. When ordering by fax, give the Part Number, Product Description, Quantity and Price. Special shipping instructions such as Next Day Air should be highlighted/circled for easy identification by our sales person.

All shipping discrepancies must be notified within 5 working days after receipt of order.

FREIGHT

All items will be shipped via UPS or common carrier unless otherwise specified by the customer. All orders will be sent prepaid and added to the invoice.

WARRANTY ITEM RETURNS

Items returned for warranty consideration must have a Returned Goods Authorization (RGA) number and an RGA Claim Form. An RGA # and Claim Form may be obtained by calling the Warranty Department at 1-800-708-1894 (ext. 207). Fill out the form completely to ensure proper processing of warranty. All items sent to Comet must have an RGA number marked on the outside of the box as well as the RGA Claim Form. Goods must be returned within 30 days of issuance of an RGA #. After 30 days a new # will need to be given. Returned parts must be packaged properly and shipped via PREPAID FREIGHT. Any shipments received collect, without an RGA # or after the 30 days will be refused and returned at customer's expense. For claims covered under warranty, items will be shipped to customer via UPS Prepaid, or a credit will be applied to the account. For all repairable items NOT covered under warranty, a bill will be issued for parts and labor. Labor will be billed at \$60.00/hour.

Prices are subject to change without notification.
List prices are FOB Burnsville, MN